

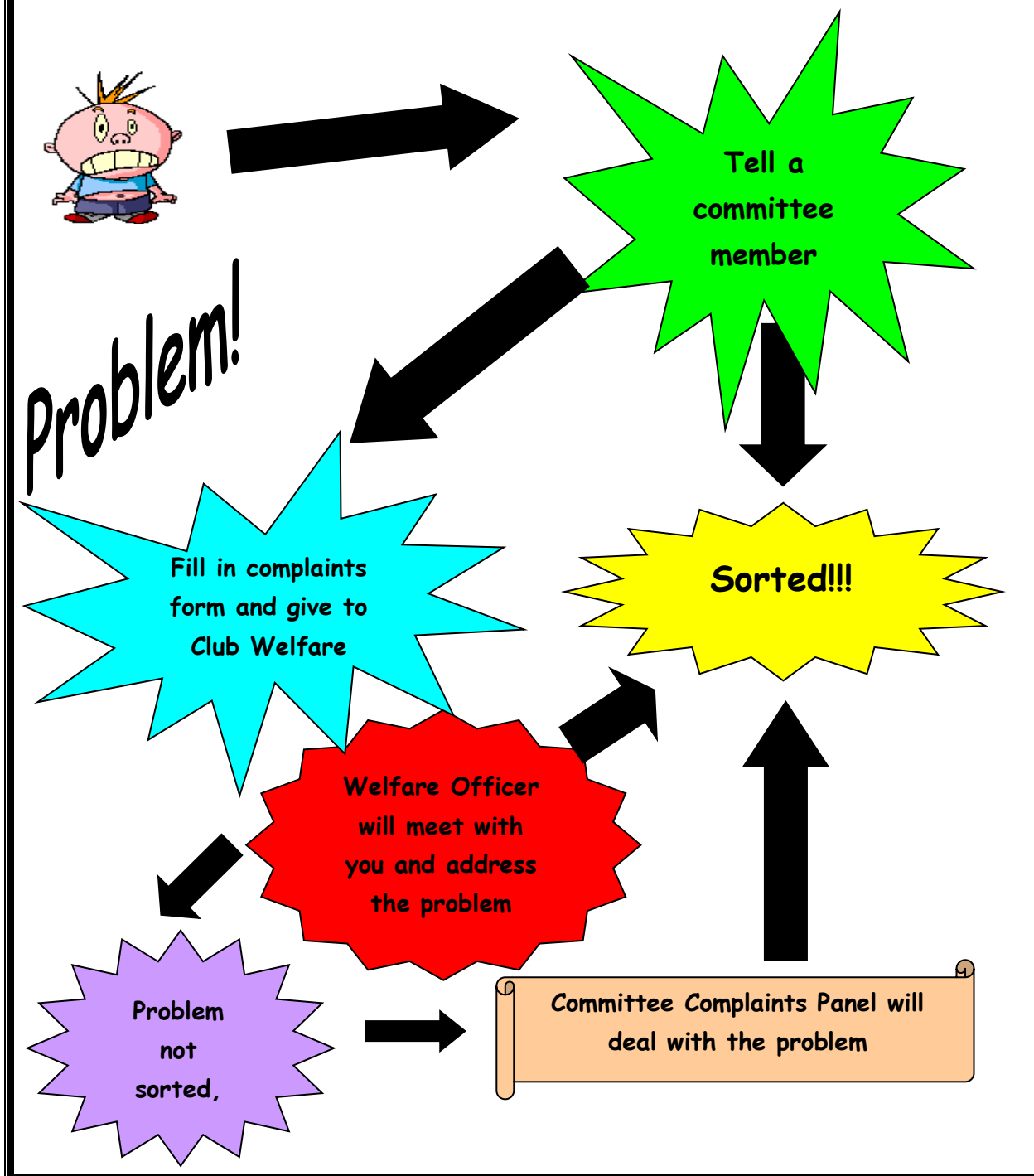
Gosport BMX Club



Making a Complaint



Complaints

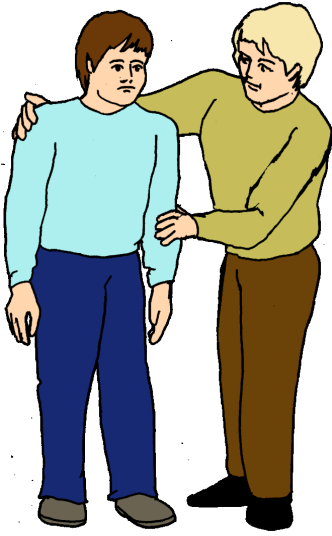


Still not happy, contact British Cycling: Tel: 0161 274 2041

Email: compliance@britishcycling.org.uk

Complaints

Your name:	
Date and Time:	
What are you unhappy about?	
What happened/what did someone do?	
Who if anyone helped you fill out this form?	
Young person's signature:	
Staff signature:	
Date Received by Club Welfare Officer:	
Reference No:	
Outcome:	
Not sorted date referred to Complaints Panel:	
Sorted - Young Person's signature:	
Date and Time:	



You can make a **complaint** if you are **unhappy** about something.

You **won't get into trouble** for making a complaint.



Complaints help us to **make** things better for you.

You can make a complaint by **talking** to a member of the **committee**.



If you make a complaint, **someone** will **talk** to you or **write** to you within **7 days** to let you know that we have got your complaint.



We will tell you **who** is dealing with your complaint.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			



We will aim to respond to your complaint within **20 working days**.



If we need more than **20 working days** to deal with your complaint, we will **speak** to you or **write** to you so you know what is **happening**.